



## **COVID-19 FREQUENTLY ASKED QUESTIONS**

**1. How will the screening entrance/security to NTU campus be handled?**

*The NTU contracted security services will monitor all incoming traffic on the main campus. You will be asked to show your NTU identification to gain access. The campus is closed to the general public, effective Monday, March 16, 2020.*

**2. How will the cafeteria be handled during lunch hours?**

*The NTU cafeteria will be closed to the general public. You will be asked to show your NTU identification to gain access. Any tribal department renting space from NTU will also need to provide tribal department identification to gain access.*

**3. How will the cafeteria be handled for students under a lunch plan?**

*The cafeteria services will continue as scheduled until the campus is closed on Thursday, March 19, 2020 for Spring Break. Again, to access the cafeteria, you will need to show your NTU identification.*

**4. Will there be a refund for the meal plan?**

*At the present time, we are unable to determine any possible refunds as our focus is on ensuring safe learning spaces for the NTU community. This will be discussed by leadership when everyone has gone home for Spring Break.*

**5. How will the closure impact student internships?**

*Student internships for Spring Break & Early Summer are on hold pending updates on the current COVID-19 situation.*

**6. How are dorm students impacted?**

*All dorm students are expected to vacate the dormitories no later than the close of business on March 18, 2020 through April 6, 2020. NTU will use the time to sanitize and deep clean the facilities.*

**7. How are childcareservices impacted?**

*The Navajo Nation Childcare Services has already stopped services. The NTU Childcare Services will stop services beginning March 19, 2020 through April 6, 2020.*

**8. Will my absences be excused if I have children who are at home with no one to care for them?**

*Yes. You will need to work with your professors to catch up on missed assignments. It is much like with any other missed absences. The decision to take care of family takes precedence over school attendance as long as missed work is made up and your*

*professors are made aware of your situation.*

**9. How will the campus be cleaned and disinfected?**

*The NTU main campus will be sanitized and deep cleaned during the NTU campus closure.*

**10. Will the NTU KCZY-107.3 FM radio station be broadcasting the COVID-19 Updates?**

*The radio station shall operate as normal and continue to broadcast updates on the COVID-19 situation daily. In the event of an emergency broadcast, KCZY is equipped to inform the listeners automatically through its Emergency Alert System (EAS). All student and community volunteers will be dismissed in response to the provisions set forth by the NMDOH and NTU. Interim KCZY Manager and Station Technician will remotely operate the station and continue to develop programs.*

**11. When does NTU Spring Break begin?**

*Spring Break will begin on Thursday, March 19, 2020.*

**12. Will there be an extended Spring Break?**

*No. NTU will resume distance learning education starting March 30, 2020 through April 3, 2020. Your professors have pre-planned on-line curriculum delivery for a period of four (4) weeks. If the COVID-19 situation calls for extended time away from campus, your professors will notify you during your "class time". If all is cleared to return to campus, on-site instruction will begin on Monday, April 6, 2020.*

**13. Doesn't NTU Administration care about its students, staff and faculty?**

*The NTU Administration (Dr. Guy and his cabinet) cares deeply about every NTU student, faculty and staff member. The NTU family must remember that the university is chartered by the Navajo Council to provide higher education programs. As such, we are charged with determining best protocols to address our educational integrity for students. We comply with the Higher Learning Commission through the Departments of Education in both Arizona and New Mexico.*

**14. I am receiving federal financial aid, when will my check be distributed?**

*Disbursements from financial aid will be issued on Tuesday afternoon, March 17, 2020, beginning approximately at 3:00 PM in the NTU Wellness Center. You will be required to show your NTU Identification badge. No Exceptions.*

*Remember, we will practice social distancing so do not crowd the line into the Wellness Center.*

**15. How will my professors communicate with me for on-line/remote learning?**

*Students are expected to provide their contact information to their professors. Information to share: a) NTU email address; b) Home phone number; c) Mobile phone number. It is critical that this information is shared as you are responsible for your learning and this can only happen through open and accessible communication with your professors.*

**16. Will my tuition be refunded or discounted?**

*Our goal is to ensure that instruction continues throughout the semester. In that case, as long as instruction continues, tuition will not be refunded.*

**17. Is the library open?**

*The library is open to NTU students. You must use your student identification to gain access.*

**18. Where can I get technology help?**

*Contact the IT department for technology assistance.*

**19. What is the University doing to protect the community?**

*The health and success of our community, on and off campus, is at the forefront of our decision making. Please know that we have been actively contingency planning across our university for a range of operational scenarios. Our goal in transitioning to remote teaching, learning, and working is to protect the broader community. By reducing the number of people and opportunities for transmission of the virus on campus, we also make it possible for those who must work on campus to effectively employ social distancing strategies. These are not decisions we made lightly, but ones that we felt were right to slow the potential transmission of the virus and protect vulnerable populations from exposure. All members of the NTU community are asked to help in these social distancing efforts. We will continue to make informed decisions based on the latest science and what is best to protect the health of all members of our community while sustaining the University's central operations in support of our teaching mission.*

**20. Can I attend class in person if I live nearby?**

*No. Effective March 17, 2020, NTU will begin transitioning to online instruction for all graduate and undergraduate classes, to the greatest extent possible. Given the hands-on nature of certain classes, individual programs will communicate their specific instructional plans to students and faculty. Although there may be extenuating circumstances for some students to remain on campus, their instruction will be remote, and they will need to be prepared for severely limited on-campus activities and interactions.*

**21. How can I protect myself and others?**

- a) Practice universal social distancing measures, including maintaining a six-foot distance from others, respectively staying away from sick people, limiting your travel, and avoiding public spaces and large, crowded gatherings. Universal social distancing is critical to protecting everyone.*
- b) Promote good, basic hygiene including washing your hands often with soap and warm water for at least 20 seconds; Avoiding touching your eyes, nose, and mouth; Coughing/sneezing into a tissue or your sleeve; Avoiding close contact with those who are sick; and Staying home when you are sick.*
- c) Know when and how to wash your hands and use hand sanitizer.*

**22. Should I travel abroad for a personal trip?**

*NTU is strongly discouraging all personal international travel at this time.*

**23. Is it okay to travel within the U.S.?**

*All University-related travel is limited to a 150-mile radius of your instructional site. For personal travel within the U.S., we strongly urge you to use extreme caution and judgment. Travel can increase the risks of exposure to you and the community. Government restrictions and public health measures are changing rapidly. If you choose to travel, those changes may make it hard for you to achieve the goals of your trip and return home to resume your academic and professional activities.*

**24. Where do I go to receive COVID-19 Updates?**

<https://navajotech.edu/announcements>  
[NTU Coronavirus \(COVID-19\) Information](#)  
<https://www.facebook.com/NavajoTech/>